



UPDATED 3/27/2020: The health and safety of the Campbell County public and employees is our top priority. Therefore, the Fiscal Court has taken steps to eliminate public interaction while still providing essential services to our residents and businesses. These decisions were not made lightly, but are in the best interest of public health. The following service modifications are in place:

**AJ Jolly Golf Course:** Closed until further notice.

**Animal Shelter:** The Animal Shelter is closed to the public until further notice. Staff will be on-call for emergency situations only. The Shelter will not be accepting owner relinquished animals during this time and will be doing re-claims by appointment only. An employee will be coming in each day to clean, feed and exercise the animals. Bite Quarantines should be done at home with the owner, unless the animal is a stray and an owner is unable to be located. Dispatch and Police Departments should refer emergency calls to the after-hours phone (859) 743-4157.

An emergency is defined as: A police involved situation (criminal activity); An animal(s) confiscated from an owner when animal caused a public safety threat; An injured animal; A bite case involving an animal at large (owner unknown)

If you find a dog and feel compelled to pick it up, please send us a picture and description to [shelter@campbellcountky.org](mailto:shelter@campbellcountky.org) and we will make every effort to help locate the owner. Please DO NOT leave animals in the pens outside the Animal Shelter. It could be more than 12 hours before someone comes in to clean and feed. Some of our pens are only used for enrichment and have no shelter. Dogs can escape from the pens and the owner may never locate their dog.

**Parks:** Beginning March 23, 2020 AJ Jolly Park, Morscher Park, and Penderly Park are open to the public for passive recreation at no charge. All camping & shelter reservations are suspended until further notice, and there are no bicycle or watercraft rentals or use of playground equipment or picnic shelters. Bathhouses will remain closed, however portable facilities are available. Residents MUST practice social distancing or parks will close. Sports Leagues will make their own decisions regarding practices and games, please contact them directly with scheduling questions.



- Police Department:** In an effort to reduce the risk to our officers and the community, officers may be utilizing the phone to call back citizens on non-emergency calls for service. Our officers will continue to respond if needed due to the nature of the call, or if the caller would rather not give the information over the phone. Contact the Dispatch Center at 859-292-3622 for non-emergency calls or 911 for emergencies.
- Road Department:** Gates are closed until further notice and white goods cannot be accepted.
- Senior Center:** Closed until further notice. Look for virtual classes on the Senior Center Facebook page beginning the week of March 30<sup>th</sup>.

### **Public Services Provided at the Administration Building in Newport**

- Housing Assistance:** On site appointments will cease until further notice, except for specifically approved unique individual circumstances. Housing Assistance is still available via phone, fax, mail or other electronic means. Please contact your assigned Housing Specialist at 859-261-5200 or visit [www.campbellcountyky.gov](http://www.campbellcountyky.gov) for more information.
- Occupational Tax:** The office is closed to the public until further notice. The filing deadlines for Occupational Tax/Net Profits/Business license and related City filings have been extended to July 15<sup>th</sup> to bring deadlines in-line with the IRS extension. The extension does not impact payroll tax filing or payment requirements. For assistance please call our office at 859-292-3884 and we will be happy to assist over the phone.
- Planning & Zoning:** The office is closed to the public until further notice. Department staff will be working during the closure and can be best reached by emailing [pzadmin@campbellcountyky.gov](mailto:pzadmin@campbellcountyky.gov) Please submit items digitally to this email whenever possible. The Department may be reached by phone at 859-292-3880, however response times may be delayed. All public meetings have been postponed until further notice.



*The Campbell County Clerk, PVA and Sheriff are separately elected officials and are responsible for their own office operations. Please contact their offices directly for questions about service availability.*

**Please continue to visit [www.campbellcountyky.gov](http://www.campbellcountyky.gov) for the most up to date service delivery information. If you need immediate assistance during normal business hours, please call 859-292-3838.**

**We appreciate your flexibility, patience and understanding during this time and we will continue our goal of providing quality service in the most effective manner.**